

## Cultured Marble and Cultured Granite

Marble Works uses only the finest quality polyester resin, calcium carbonate and pigments to create a custom work of art for your bath. From vanity tops, wall panels, and tub decks to shower bases and whirlpool tubs, we will customize your room for complete relaxation. With new bowl styles, custom edges, custom shapes, and many colors to choose from, your only limitation is your imagination.

## Care and Maintenance

Household liquid cleaner and water works wonders. Most liquid nonabrasive bathroom cleaners work well. Do not use abrasive cleaners. They will dull the high gloss shine. (To restore high gloss, use a polishing compound and a buffer. We recommend Gel-Gloss). A vase or other object left on lavatory can yellow the surface beneath it. The discoloration will disappear over time.

Delivery Schedule
Schedules are emailed by Marble Works to the Williams buyer every other month. Cutoff dates for orders are Wednesday by 5pm for delivery the following Friday. Trucks will arrive every other Friday, usually between 11 am and 2 pm .

## Non-Stock Lead Times

Orders with quantities over $\underline{25}$ may be subject to extended lead times, not to exceed two delivery cycles.
Example: A large order placed on Wednesday, March $4^{\text {th }}$ will not make the Friday, March $13^{\text {th }}$ delivery. It will instead be delivered on Friday, March $27^{\text {th }}$.
*Marble Works will communicate within 24 hours if a large order cannot be completed within normal lead times.
*Large orders for sills/shower panels/shower bases may be longer depending on quantity, not to exceed 6 weeks.
*Partial delivery of large orders is available (e.g., if only 10 of 30 tops are done). Marble Works will send the product as it is completed.
*If a truck is fully loaded and some of our tops that were scheduled to be delivered were not able to fit on that truck, Marble Works will send another truck on Tuesday the following week (instead of waiting two weeks for the next truck).

## Warranty

Any defects in material or workmanship occurring during the first 3 years. See Limited Warranty form for complete information.

## Credit/Claim Process

Original product must be returned to Marble Works. Claim must include: description of issue, description of the product (size, bowl, color, etc), proof of original purchase. Marble Works may choose to repair, replace, or issue refund.

## Sample Program

## Item\# MWCMCGSAMPLEBOX

There will be 8 marble colors and 8 granite colors in the new Williams Program.
Marble Works can also provide samples of additional available colors.

## Order Cancellations

Orders cannot be changed or canceled after 3 days.

## Literature

Price List will remain the same (last update was 2015).
Marble Works website is being redesigned, which will help in viewing available colors.

## Contact Information

Search info on marble-works.com

