

DELIVERY POLICY

REVISED DATE: APRIL 2024

WE DELIVER TO

All of Michigan, most of Ohio and the Northern half of Indiana with our own trucks.

Orders are delivered by the driver of the trucks. There are no other delivery people on the trucks.

All orders are delivered to the "ship to" address on the order. Please include lot numbers for new construction customers.

Any order that involves an exception to any of our normal shipping policies, must receive approval prior to placing the order.

Our drivers begin deliveries to residences as early as 7:30 am. Due to the size of our trucks, we ask that driveways be cleared and all pets be secured. If access codes are needed to properly secure the products, we ask that drivers have those in advance or have the client's contact number available.

You or a representative are expected to meet the driver at the time of delivery. In the event, you are not present at the time of delivery, a proof of delivery will be sent and you accept responsibility for the condition of the cabinets as delivered.

A driver will wait at a job site for up to 20 minutes. After that, the delivery will be declared undeliverable and the dealer will be invoiced for an additional delivery fee.

See Delivery Fees page for specific delivery fees.

Contact our shipping department or your sales representative with any questions.