

STANDARD DELIVERY FEE

\$35 Per Order

Standard Delivery is defined as follows:

- Delivered to jobsite’s garage or accessible front porch (In House, Stairs, Special Circumstances are extra)
- Salesperson is responsible for noting any issues that could be a hindrance for the driver. For example, unloading access, etc.
- **MINIMUM ORDER** - No minimum order threshold for product to be delivered on a Williams truck.

EXAMPLE

Customer has 15 cabinets + moldings (1 box) and delivering to place of business

STANDARD DELIVERY FEE = \$35

SPECIAL CHARGES (Additional Fees Apply)

JOBSITE

Additional fee to the Standard Delivery Charge.

\$75

5 CABINETS OR LESS

\$150

6 CABINETS OR MORE

Jobsite Delivery is defined as follows:

- First floor garage or covered porch only
- No stairs, inside, or in-house placement
- Customer needs to assure we have access to the site.
- Williams needs to be notified of any issues that could be a hindrance for the driver, such as new pavement, excessively large order, access issues, etc.

EXAMPLE

Customer has 15 cabinets + moldings (1 box)

JOBSITE DELIVERY FEE

\$35 + \$150 = \$185

IN HOUSE

Additional fee to the Standard Delivery Charge and Jobsite Cost.

\$75

5 CABINETS OR LESS

\$150

6 CABINETS OR MORE

In House Delivery is defined as follows:

- In-house placement on the first floor; no stairs
- Request must be made 48 hours in advance to verify we have the capability to make the delivery. (Subject to individual market, schedule, availability of driver.)
- Williams needs to be notified of any issues that could be a hindrance for the driver, such as new pavement, excessively large order, access issues, etc.

EXAMPLE

Customer has 15 cabinets + moldings (1 box)

IN HOUSE DELIVERY FEE

\$35 + \$150 + \$150 = \$335

UPSTAIRS

Additional fee to the Standard Delivery Charge, Jobsite Cost and In House Cost.

\$100

5 CABINETS OR LESS

\$200

6 CABINETS OR MORE

Upstairs Delivery is defined as follows:

- Any delivery with placement above or below the first floor. This applies to using elevators as well due to capacity, loading times, etc.
- Request must be made 48 hours in advance to verify we have the capability to make the delivery.
- Williams needs to be notified of any issues that could be a hindrance for the driver, such as new pavement, excessively large order, access issues, etc.

EXAMPLE

Customer has 15 cabinets + moldings (1 box) + 1 Flight of Stairs

UPSTAIRS DELIVERY FEE

\$35 + \$150 + \$150 + \$200 = \$535

RE-DELIVERY

Additional fee to the Original Delivery Charge.

\$75

5 CABINETS OR LESS

\$150

6 CABINETS OR MORE

Re-Delivery is defined as follows:

- A re-delivery is an order that goes out, comes back, and goes back out for re-delivery.
- Fee is applied if re-delivery is due to customer error.
- NOTE: Driver will wait up to 20 minutes after which delivery will be declared undeliverable and customer will be charged additional delivery fee.

Williams is happy to UPS smaller items to a customer’s place of business at no charge. Some restrictions may apply.

For deliveries to Ohio, Indiana and Illinois, delivery charges are subject to applicable state and local taxes in accordance with state tax laws.

The final price may reflect these additional taxes. Check with your Williams Salesperson for more information.