

# ESSENCE

KITCHEN + BATH PRODUCTS

## Vanity Top – Care & Maintenance Guide

### **Natural Granite**

- Sample chips will vary to some degree from actual product. No two pieces of granite are alike making each natural stone vanity top a beautiful one of a kind surface.

### **Handle with Care**

- The weight of a granite vanity top is heavier than a cultured marble vanity top. Please address safety and handling issues for lifting, loading and unloading accordingly. All granite is fragile and special care must be taken in handling all natural stones tops. Each top has noted FRAGILE on the outside of the carton. This should act as an immediate identifier for anyone who handles the product.

### **Cleaning**

- Clean stone surfaces with a few drops of non-acidic soap scum remover or a mild dishwashing detergent
- Frequent over use of soap scum remover could result in dulling the surface of the stone
- Thoroughly rinse and dry the surface after washing
- Too much cleaner or soap may leave a film and cause streaks
- Blot up spills immediately
- Do not use products that contain lemon, vinegar or other acidic content that may etch the surface
- Do not use abrasive cleaners such as dry cleaners or soft cleansers
- Do not use cleaners that contain acids such as bathroom cleaners, grout cleaners or tile cleaners
- Do not mix bleach and ammonia this combination creates a toxic and lethal gas

### **Spills and Stains**

- Blot the spill with a paper towel immediately. Don't wipe the area, this will spread the spill. Flush the area with plain water and mild soap and rinse several times. Dry the area thoroughly with a soft cloth and repeat as necessary.

### **Maintenance**

- To maintain a beautiful vanity top do not place hot objects directly on the surface use a protective mat or trivet. Thermal shock caused by the difference in temperature (cold/hot) could cause damage to the surface.

### **Sealing the Essence Granite Vanity Top**

- Your Essence Granite Vanity Top has been sealed prior to packaging and most stones once protected will be easy to clean. You may want to try just warm water at first to give you the results you need: towel dry to remove streaks. We recommend you re-seal your product 30-60 days after installing it with a granite sealer usually available through your Essence Vanity Top Dealer or a local retailer. Follow the application instructions provided with the sealer you are using.

### **Natural Granite Disclaimer/Information**

- Granite is a coarse grained crystalline igneous rock composed of quartz and feldspar. It forms from cooling magma that is subjected to extreme pressures deep beneath the earth's surface. Because it is a natural

material, it is subject to variation in mineral composition affecting color, flecks and other aspects of appearance.

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### **Quartz Material**

- Sample chips will vary to some degree from actual product

### **Handle with Care**

- The weight of a quartz vanity top is heavier than that of a cultured marble vanity top. Please address safety and handling issues for lifting, loading and unloading accordingly. Each top has noted FRAGILE on the outside of the carton. This should act as an immediate identifier for anyone who handles the product.

### **Cleaning**

- Clean quartz surfaces with a mild cleaner such as 409®, Fantastik®, Lysol® or Windex®
- Spray cleaning solution on a damp cloth or sponge then wipe the surface
- Thoroughly rinse and dry the surface after washing
- Blot up spills immediately
- Do not use degreasing agents with a high mineral content or abrasive cleaners
- Do not use products containing lemon, vinegar, or other acid content that may etch the surface
- Do not use cleaners that contain acids such as bathroom cleaners, grout cleaners or tile cleaners
- Do not mix bleach and ammonia as this combination creates a toxic and lethal gas

### **Spills and Stains**

- Blot the spill with a paper towel immediately. Don't wipe the area this will spread the spill. Flush the area with plain water and mild soap and rinse several times. Dry the area thoroughly with a soft cloth and repeat as necessary.

### **Do not use these items on or near your Essence Quartz surface**

- Paint strippers or metal cleaning products
- Oven cleaners or methylene chloride cleaning products
- Acids or Lye for unblocking drains
- Nail polish remover with acetone
- Spills of coffee, wine, lemon juice, olive oil, vinegar, makeup and other common household products are not an issue with Essence Quartz.

### **Maintenance**

- To maintain a beautiful vanity top do not place hot objects directly on the surface use a protective mat or trivet. Thermal shock caused by the difference in temperature (cold/hot) could cause damage to the surface.

### **Sealing the Essence Quartz Vanity Top**

- **Sealing is not required** with Essence Quartz Vanity Tops. Do not use repellants, sealants or polish of any kind.

### **Quartz Information**

- Quartz is created through a manufacturing process that mixes approximately 95% ground natural quartz with 5% polymer resins. The resulting material is a very durable low-maintenance product that has the look of natural stone. Quartz resists scratching and staining better than any other natural stone or solid surface. Although a durable interior surface, avoid excessive force or pressure that could mar or chip the surface.

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## **Carrera Marble**

- Sample chips will vary to some degree from actual product. No two pieces of marble are alike making each natural marble vanity top a beautiful one of a kind surface.

### **Handle with Care**

- The weight of a Carrera Marble vanity top is heavier than that of a cultured marble vanity top. Please address safety and handling issues for lifting, loading and unloading accordingly. Each top has noted FRAGILE on the outside of the carton. This should act as an immediate identifier for anyone who handles the product.

### **Cleaning**

- Clean marble surfaces with warm water; don't use soap as it is fat based and can cause the stone to darken. You can use a cleaner specifically meant for marble available locally.
- Rinse the stone with clean water and then thoroughly dry it with a soft cloth. Do this several times a week or as needed to keep your stone clean and fresh.
- Never use anything abrasive on marble.

### **Spills and Stains**

- Remove ink type stains with household bleach, apply the product with a clean cloth until the stain lifts and then rinse the cleaner away with water before drying the stone.
- Remove dried on stains with hydrogen peroxide, rinsing the stone clean with water and buffing it with a dry cloth.
- Remove water spot buildup or rings by lightly buffing the stone with very fine steel wool, ensuring you don't buff any more than necessary to remove the spot.
- Kill mold or mildew with diluted ammonia, mixing ½ cup with 1 gallon of water. You can remove oil based stains with detergent, preferable dishwashing detergent with grease fighting ingredients. With either of these options always rinse the stone clean with water and buff it dry with a clean cloth.

### **Maintenance**

- To maintain a beautiful vanity top do not place hot objects directly on the surface use a protective mat or trivet. Thermal shock caused by the difference in temperature (cold/hot) could cause damage to the surface.

### **Sealing you Carrera Marble Essence Vanity Top**

- Your Essence Carrera Marble Vanity Top has been sealed prior to packaging and most stones once protected will be easy to clean. You may want to try just warm water at first to give you the results you need: towel dry to remove streaks. We recommend you re-seal your product 2-4 times per year after installing it with a marble sealer usually available through your Essence Vanity Top Dealer or a local retailer. Follow the application instructions provided with the sealer you are using.

### **Carrera Marble Information**

- When it comes to the world of marble, Carrera Marble is top of the line. It is suitable for nearly any type of décor and its variances in color are the epitome of what marble is meant to look like. Marble is softer and more porous than granite which makes it susceptible to scratches, pitting, cracks, and stains as well as dulling of the shine. It may take a little more maintenance and upkeep to keep your marble looking beautiful.

# ESSENCE

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## Vanity Top 5-Year Limited Warranty

### Warranty Guidelines

In the event Essence Vanity Tops fail within 5 years from the date of purchase due to defects in the material or workmanship under normal use, Williams Distributing, in its discretion, will repair or provide the parts necessary to replace the defective product(s). This warranty is only applicable to Essence products used in residential applications in the United States and is not transferable.

This warranty does not cover products that are misused, abused, mishandled, improperly installed, improperly stored, changed, modified or subject to extreme temperatures or extreme moisture levels, or normal wear and tear. This warranty is not valid for products used for any purpose other than the purpose for which they were originally intended. This warranty does not cover the cost of installation, removal, subsequent damage or transportation of the defective product, regardless of whether the work was performed by a contractor, service provider or the consumer.

Variations in color and veining are a natural characteristic of this product. Color changes also may result from exposure to light, heat, smoke, household cleaners and other elements and environmental conditions that are part of the aging process. These material variations and changes are not covered by warranty. Williams Distributing reserves the right to substitute discontinued products with the most similar product in styling and color available at the time a claim is submitted.

THIS WARRANTY IS THE EXCLUSIVE WARRANTY OF WILLIAMS DISTRIBUTING AND IS IN LIEU OF AND WILLIAMS DISTRIBUTING DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

To submit a claim under this warranty, contact your nearest Essence Vanity Top dealer or send a letter explaining the defect along with photos and a dated sales receipt as proof of purchase to the address below.

**Williams Distributing Co – Attn: Essence Warranty Claims – PO Box 2585, Grand Rapids MI 49504**